

CTR Tool

LEARNING AND HELP

CTR Tool: learning and help

Learning resources

1. Go to tdmboard.com.
2. Hover over the **Resources** tab.
3. Click **CTR Survey and Tool**.
 - This page provides step-by-step guides, video walk-throughs, email templates, and more.

g materials ▾ Resources ▾

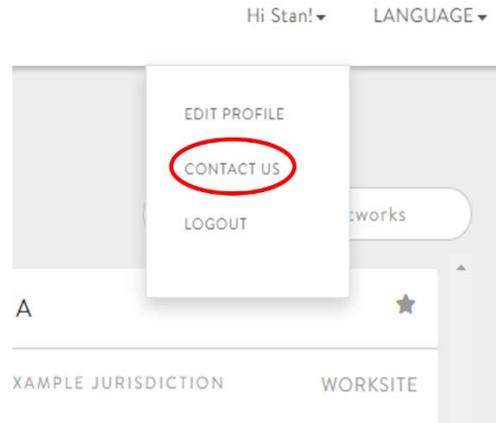
CTR Survey and Tool



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In-tool help feature

1. Log into ctrsurvey.org.
2. Click “**Hi (your name)!**” in the righthand corner near the top of the page.
3. Select **CONTACT US**.



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4. Choose a category in the “**What is your question in relation to?**” dropdown menu.
5. Write your message.
6. Click **SUBMIT**.
 - Some categories will have faster response times than others.

What is your question in relation to?

- Adding a new feature
- Log in issues**
- Feature not working as intended
- Account permissions and access
- Adding a new feature
- Improving an existing feature
- Need assistance with CTR policies or training materials
- Something else