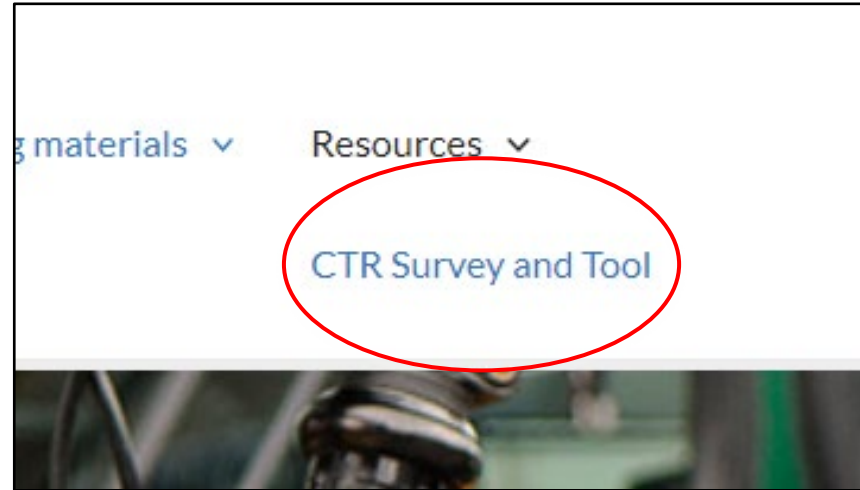


CTR Tool: learning and help

Learning tools

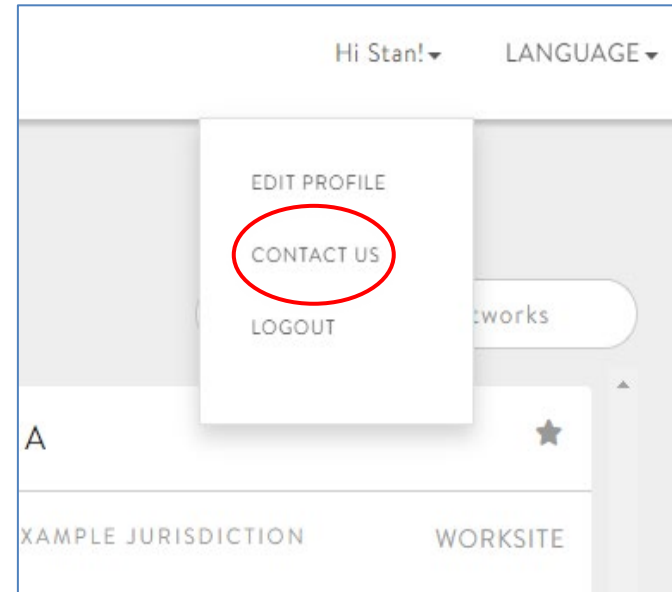
1. Go to tdmboard.com.
2. Hover over the **Resources** tab.
3. Click **CTR Survey and Tool**
4. Success! You found learning tools!



CTR Tool: learning and help

Help

1. Log into ctrsurvey.org.
2. Click “**Hi (your name)!**” in the righthand corner near the top of the page.
3. Select **CONTACT US**.
4. Choose a category in the “**What is your question in relation to?**” dropdown menu.
5. Write your message.
6. Click **SUBMIT**.



CTR Tool: learning and help

HELP RESPONSE TIMES

Quick turnaround

- ✓ Log-in issues
- ✓ Feature not working as intended
- ✓ Account permissions and access
- ✓ Assistance with CTR policies or training materials

Once every two years (typically)

- ✓ Adding a new feature
- ✓ Improving an existing feature

What is your question in relation to?

Adding a new feature

Log in issues

Feature not working as intended

Account permissions and access

Adding a new feature

Improving an existing feature

Need assistance with CTR policies or training materials

Something else